



Mahdi Abbas Nejad

IT MANAGER

CONTACT

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LinkedIn
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Location
Istanbul, Türkiye

CORE SKILLS

Infrastructure & systems

Windows Server · Active Directory · virtualisation · networking · server hardware & RAID

Cloud & workplace

Microsoft 365 · Amazon Web Services · identity & access · endpoint management

Security & continuity

Hardening · patch management · backup · disaster recovery · monitoring

Delivery & governance

Project planning · agile · vendor & contract management · budget ownership · documentation

Web & digital

WordPress · WooCommerce · hosting · DNS & SSL · technical SEO

TRAINING & CERTIFICATES

AWS Cloud Solutions Architect

Course — Amazon Web Services

Architecting Solutions on AWS

Course — Amazon Web Services

Building Data Lakes on AWS

Course — Amazon Web Services

Microsoft Certified Professional

Certification — Microsoft

Agile Project Management

Professional certificate

LANGUAGES

English Professional working
Persian Native

Mahdi Abbas Nejad

IT Manager | Infrastructure & Systems | Project Delivery

PROFILE

IT Manager with fifteen years across IT operations, infrastructure, systems administration and digital platforms, in corporate, academic, freelance and remote international settings. I own the IT function end to end — the estate, the service, the vendors and the budget — and I close the gap between what the business needs and what the technology actually does. Master's degree in Information Technology Management, holding a Statement of Comparability from Germany's Central Office for Foreign Education (ZAB) confirming equivalence to a German Master's degree.

EXPERIENCE

Information Technology Manager

Sep 2026 — present

Asenam — Istanbul, Türkiye

- Own the complete IT function: infrastructure, systems, service desk, information security, vendor relationships and the IT budget.
- Set the IT roadmap against business objectives and translate it into an annual plan of costed initiatives with measurable outcomes.
- Run the server, virtualisation, network and Microsoft 365 estate, with backup, disaster recovery and monitoring designed around agreed recovery targets.
- Govern identity and access, endpoint hardening, patch management and user security awareness across the organisation.
- Manage vendors and contracts end to end — selection, negotiation, service levels and performance review.
- Operate IT service management: ticketing, response and resolution targets, escalation paths, documentation and a maintained knowledge base.
- Lead IT and digitalisation projects from scope and schedule through risk, cutover and operational handover.
- Maintain business continuity and audit readiness, including data protection obligations and tested recovery procedures.

IT strategy

Infrastructure

Microsoft 365

Information security

Vendor management

Budget ownership

IT Manager & Web Platforms Administrator

May 2025 — Aug 2026

Voptasch

- Managed IT operations, user support and digital platforms across business departments.
- Oversaw website administration, hosting, DNS and platform performance improvements.
- Resolved technical issues spanning systems, infrastructure and web services.
- Supported business digitalisation initiatives with efficient, practical technical solutions.

Information Technology Manager

2020 — Apr 2025

HOMEV Multinational Holding — Istanbul, Türkiye

- Led digital procurement initiatives that improved workflow efficiency and reduced operational cost across departments.
- Managed and optimised the company website, including e-commerce enhancements.
- Coordinated with departments to integrate IT solutions into existing business processes.
- Maintained IT operations, infrastructure and day-to-day technical support services.

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EDUCATION

MSc — Information Technology Management (E-Business)

University of Sistan and Baluchestan

Statement of Comparability issued by
Germany's Central Office for Foreign
Education (ZAB): equivalent to a German
university degree at Master's level.

BSc — Computer Engineering, Scientific Software Applications

Islamic Azad University

AT A GLANCE

15+ years in IT

6 years teaching IT at university level

3 countries served — Türkiye, Iran, UK

2 working languages

SELECTED TOOLS

Windows Server · Active Directory · VMware
· Linux · Microsoft 365 · Amazon Web
Services · Zabbix & monitoring · Jira ·
WordPress · WooCommerce · cPanel &
hosting · SQL Server

EXPERIENCE CONTINUED

System Administrator

2024 — 2025

Avipro Spares Ltd — London, United Kingdom (remote)

- Delivered systems administration, maintenance and support for a UK operation with no on-site technical team, across a time-zone gap.

Web Developer, Website Manager & SEO Specialist

2023 — 2024

Cervo Lounge — Greater London, United Kingdom (remote)

- Managed WordPress development with search performance and user experience treated as a single brief.
- Improved site performance and organic search rankings through advanced optimisation.

WordPress Developer & IT Consultant

Sep 2018 — present

Independent practice

- Build, manage and optimise WordPress websites for clients across industries.
- Improve website speed, search performance, security and user experience.
- Provide hosting, DNS, migration and technical troubleshooting services.

University Lecturer

2012 — 2018

*University of Applied Science and Technology (2015–2018) and Hafez Higher Education
Institute (2012–2018) — Zahedan, Iran*

- Taught information technology and computer systems at university level for six years alongside a full-time technical role, with practical guidance beside the coursework.

IT Expert — Department of Financial Management

2011 — 2018

Zahedan University of Medical Sciences

- Provided IT support and technical services for the Financial Management department.
- Supported server administration, system maintenance and data management activities.
- Troubleshoot hardware, software, network and user-related technical issues.

SELECTED PROJECTS

Digital procurement system — HOMEV Multinational Holding

Procurement ran on manual, paper-and-email steps spread across departments. Led the initiative to digitise the workflow end to end, mapped how each department actually buys, and integrated the system into existing processes rather than around them. Result: faster approval cycles, lower operational cost and procurement status that is visible instead of chased.

Business server and ERP environment

Planned and supported an on-premise server environment carrying business-critical ERP, database and remote administration workloads, with the maintenance rhythm needed to keep it dependable.

Website and hosting consolidation

Migrated and consolidated multiple business websites, domains, DNS records and certificates into one manageable hosting setup, then brought e-commerce and performance work in house.